

## Turbo Charge Communications At Your Hotels With HotSOS and MOTOTRBO™.

“We are so pleased to be the first hospitality software provider in the world for the **MOTOTRBO™** communications platform. Being first just shows that when it comes to creating solutions that help hotels improve guest services, operations and bottom-line results, **MTech** is unmatched in the industry.”

Luis C. Segredo  
President  
MTech, Miami, FL.

Making sure that the right information gets to the right person at the right time is the essence of communication. The power of HotSOS is turning information into communication that hotels can use to optimize service and give guests that “Wow!” experience. Motorola’s exciting new **MOTOTRBO™** Professional Digital Two-Way Radio System takes familiar radios and adds a two line text display for data. Together, they are a powerful combination to turbo charge communication at your hotels.

### Smarter Integration. Better Communication

**MOTOTRBO™** gives you the best of both worlds - familiar voice communication by radio *and* wireless text messaging all in one device. HotSOS ensures that all guest incidents, requests, service orders, and even escalation alerts, are automatically communicated to your team’s **MOTOTRBO™** radios. Staff can instantly update service order status and guest information in real-time at the touch of a button, without involving a dispatcher.

### Cost-Effective, Onsite Solution

**MOTOTRBO™** allows your team to communicate with HotSOS instantly. HotSOS service orders are automatically routed to the right person, at the right time, everytime using *easy-to-read* text messages. Since **MOTOTRBO™** is a completely onsite solution, there aren’t any recurring monthly carrier fees to deal with and communication is virtually instantaneous.

Best of all, the interface between HotSOS and **MOTOTRBO™** is direct so there is *no other software or middleware to buy*.

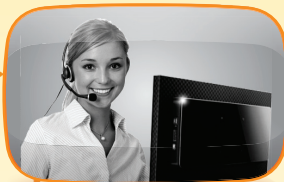
Call us today or visit [www.m-tech.com](http://www.m-tech.com) to learn more about how HotSOS and **MOTOTRBO™** work together to help you turbo charge communication and “Wow!” your guests everytime.



# HotSOS and MOTOTRBO™ In Action



Guests call the hotline with requests.



Operators enter requests into HotSOS.



Staff report defects directly to HotSOS from any touch-tone phone or HotSOS handheld.



Managers get escalation alerts and reports by email.



HotSOS intelligently dispatches to MOTOTRBO instantly.



Service orders appear on the easy-to-read MOTOTRBO screen.



Staff update and close service orders with the touch of a button right on their MOTOTRBO radio.

## BENEFITS

Instant Notification Of Guest Requests, VIP Arrivals, Service Orders, Incidents, And Escalations From HotSOS

Lower Cost Of Ownership

Voice And Data Communications All On One Secure System

Improved Mobility, Responsiveness, And Guest Satisfaction.

One Time Fixed Cost Means No Monthly Airtime Or Usage Fees

## REQUIREMENTS

Motorola MOTOTRBO™ Radio System

Motorola Text Messaging Server With Email Gateway Enabled

MOTOTRBO™ Radio Models XPR 4500, 4550, 6500, 6550

HotSOS.MOTOTRBO Module

For more information, contact:

Tel: (305) 256-0429

[www.m-tech.com](http://www.m-tech.com)

[sales@m-tech.com](mailto:sales@m-tech.com)

